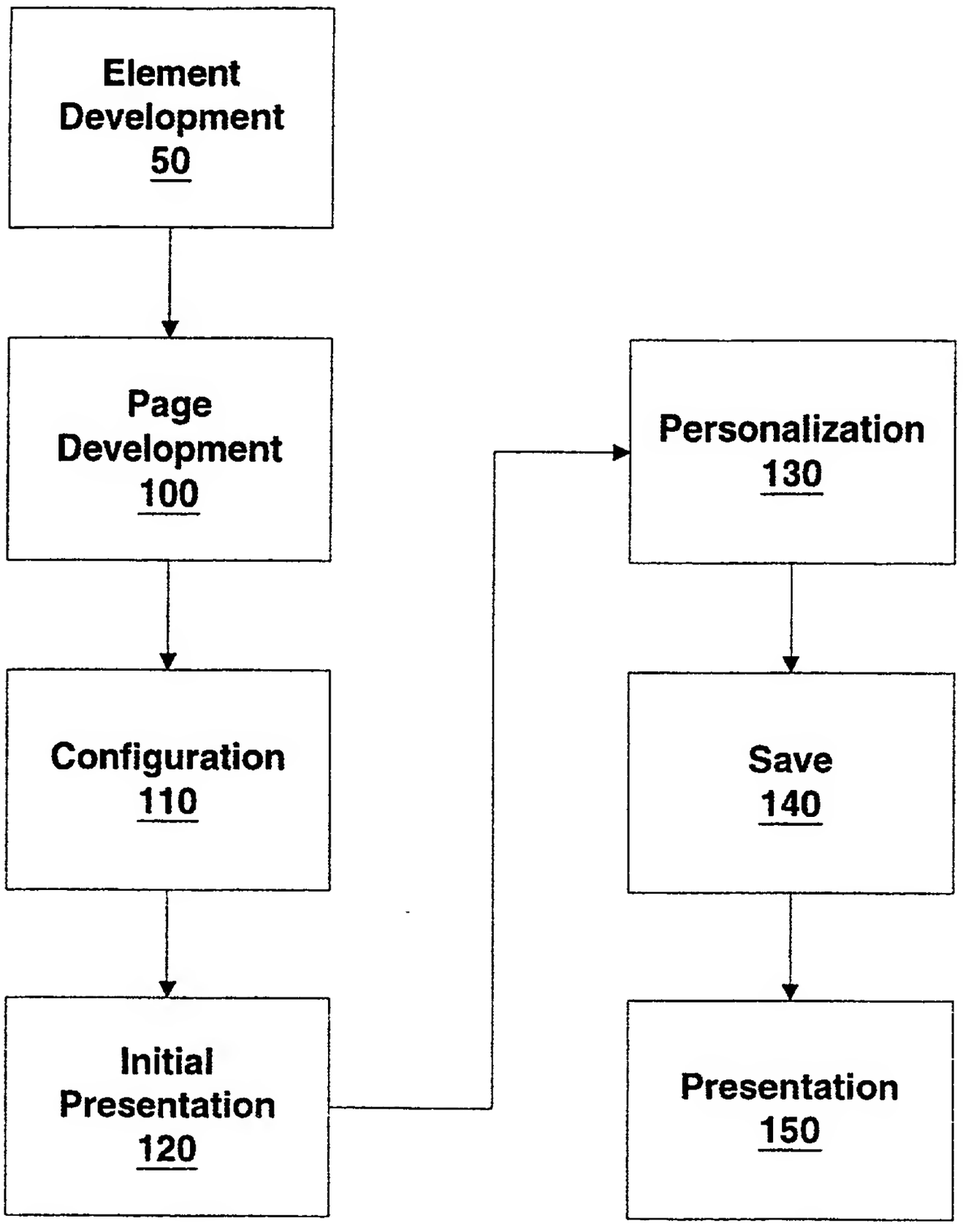

Element Development 50
Page Development 100
Configuration 110
Initial Presentation 120
Personalization 130
Save 140
Presentation 150

FIG. 1

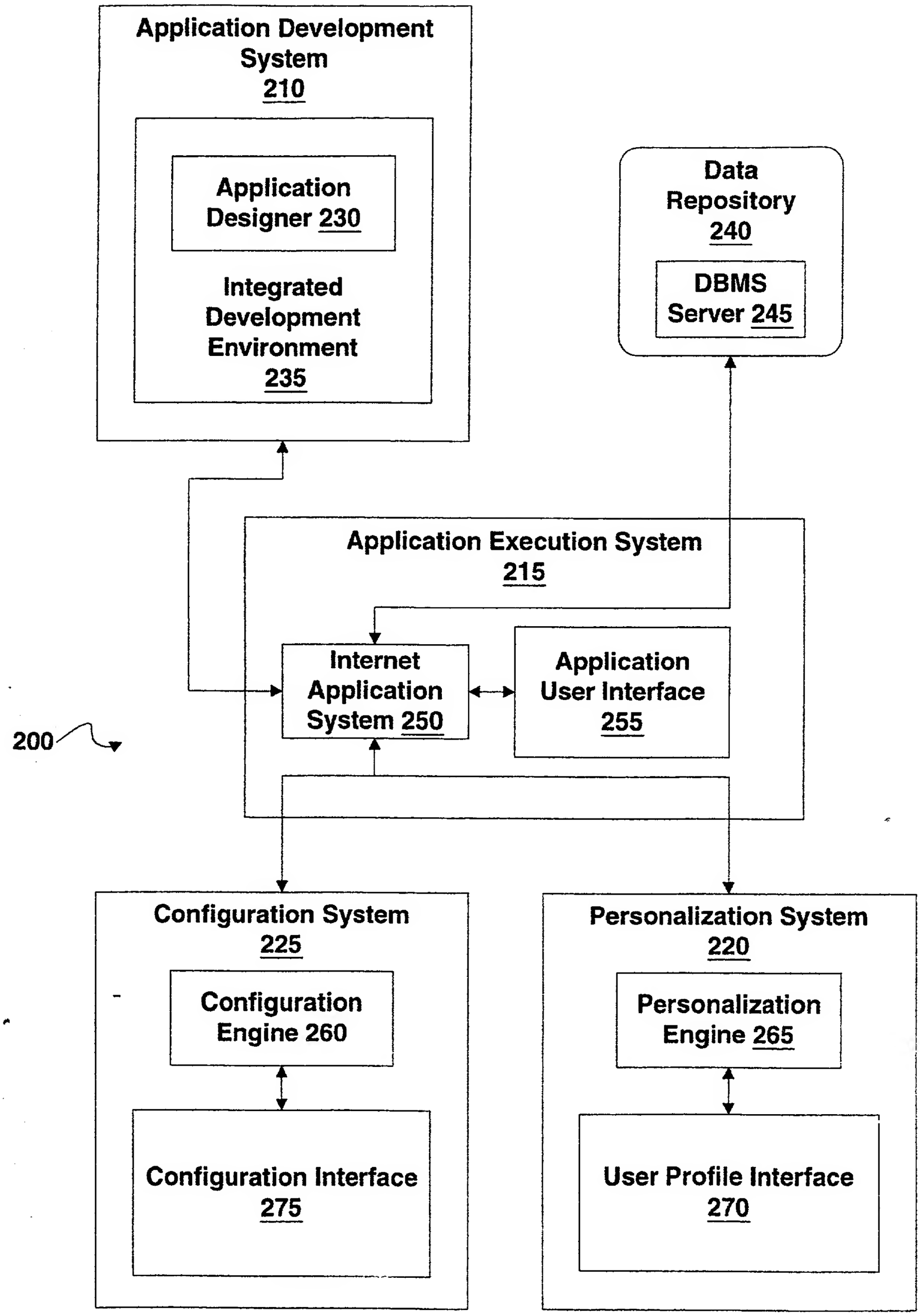

Application Development System 210
Application Designer 230
Integrated Development Environment 235
Data Repository 240
DBMS Server 245
Application Execution System 215
Internet Application System 250
Application User Interface 255
200
Configuration System 225
Configuration Engine 260
Configuration Interface 275
Personalization System 220
Personalization Engine 265
User Profile Interface 270

FIG. 2

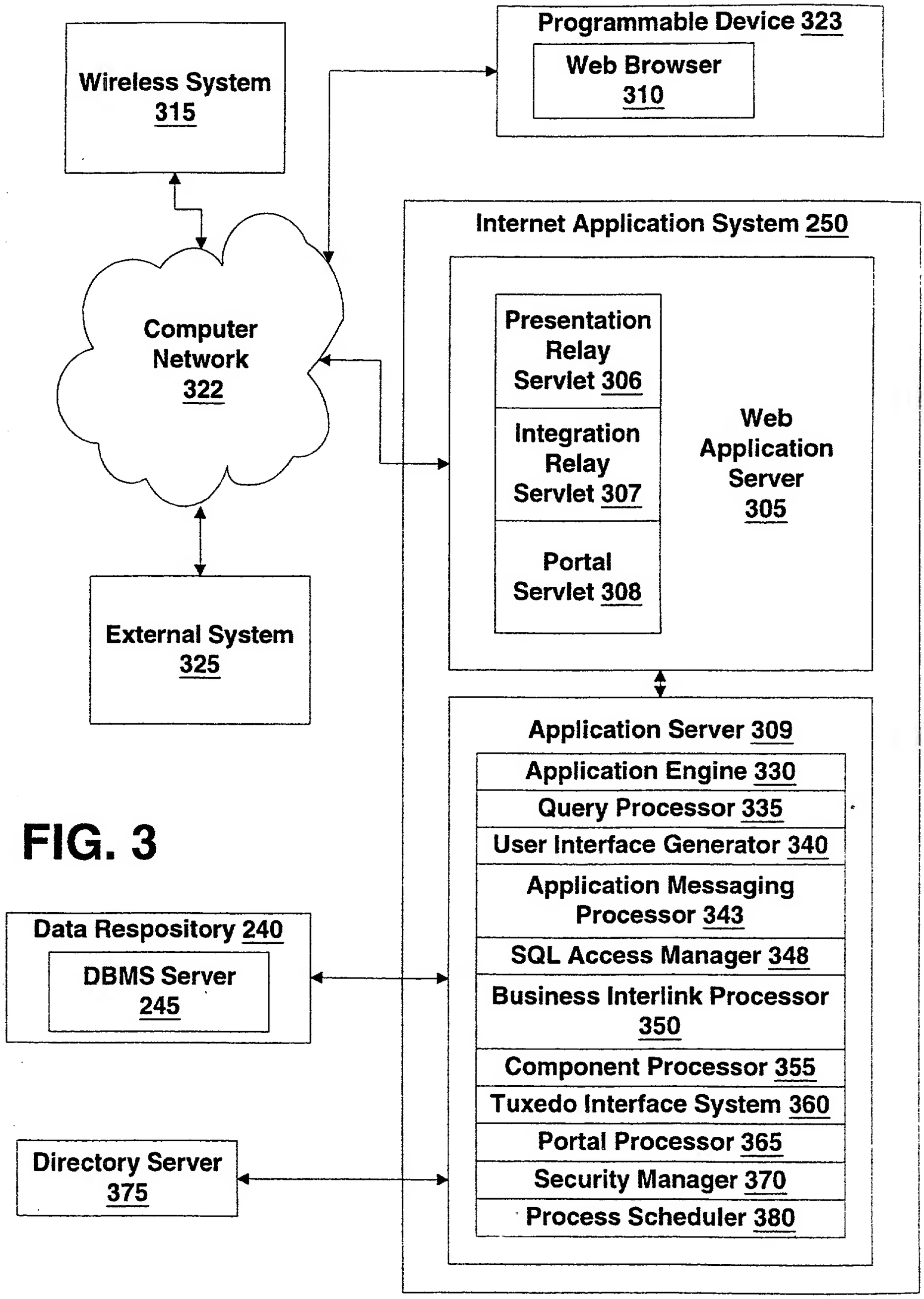

Wireless System 315
Programmable Device 323
Web Browser 310
Internet Application System 250
Computer Network 322
Presentation Relay Servlet 306
Integration Relay Servlet 307
Portal Servlet 308
Web Application Server 305
External System 325
Application Server 309
Application Engine 330
Query Processor 335
User Interface Generator 340
Application Messaging Processor 343
SQL Access Manager 348
Business Interlink Processor 350
Component Processor 355
Tuxedo Interface System 360
Portal Processor 365
Security Manager 370
Process Scheduler 380
Data Respository 240
DBMS Server 245
Directory Server 375

FIG. 3

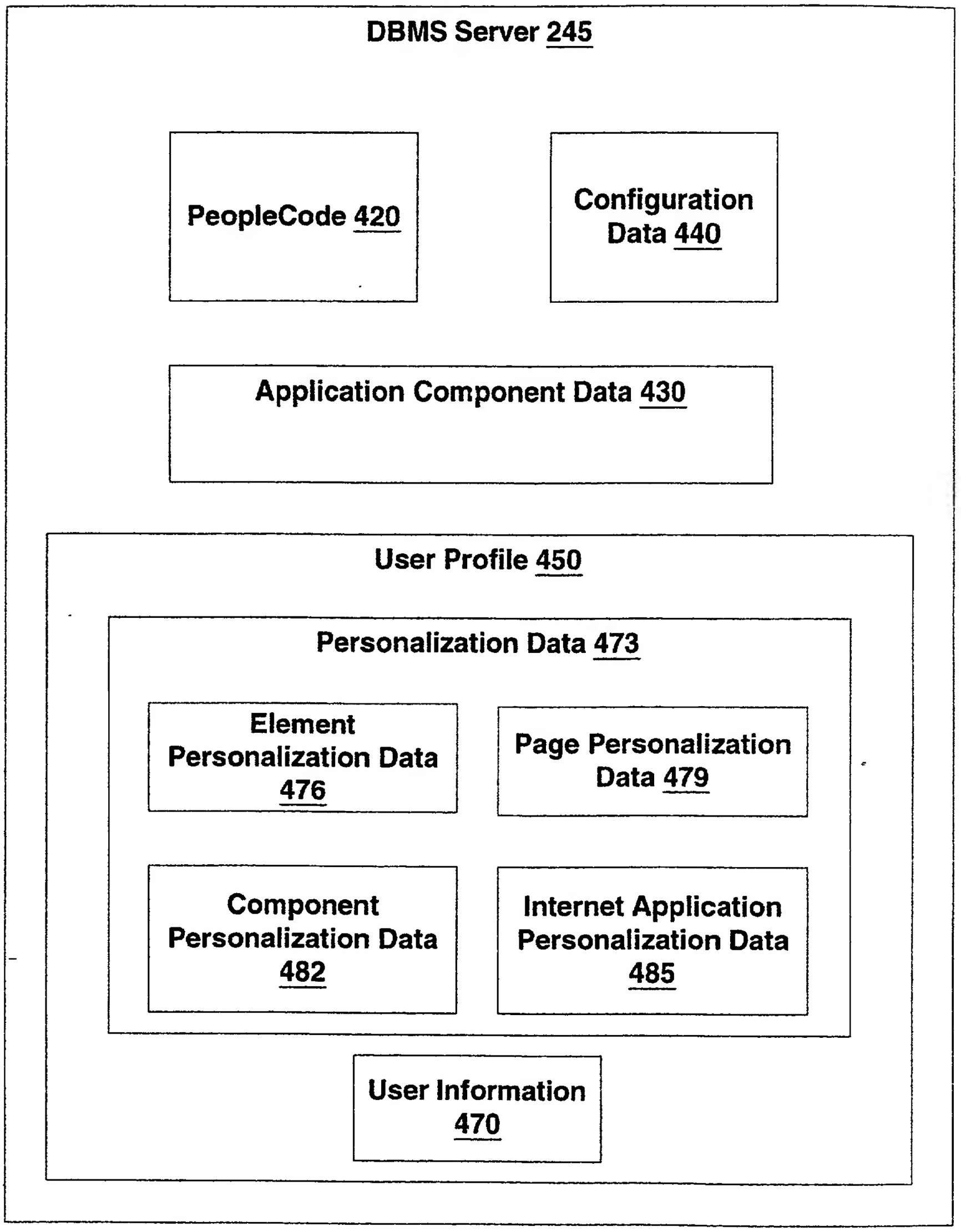

DBMS Server 245
PeopleCode 420
Configuration Data 440
Application Component Data 430
User Profile 450
Personalization Data 473
Element Personalization Data 476
Page Personalization Data 479
Component Personalization Data 482
Internet Application Personalization Data 485
User Information 470

FIG. 4

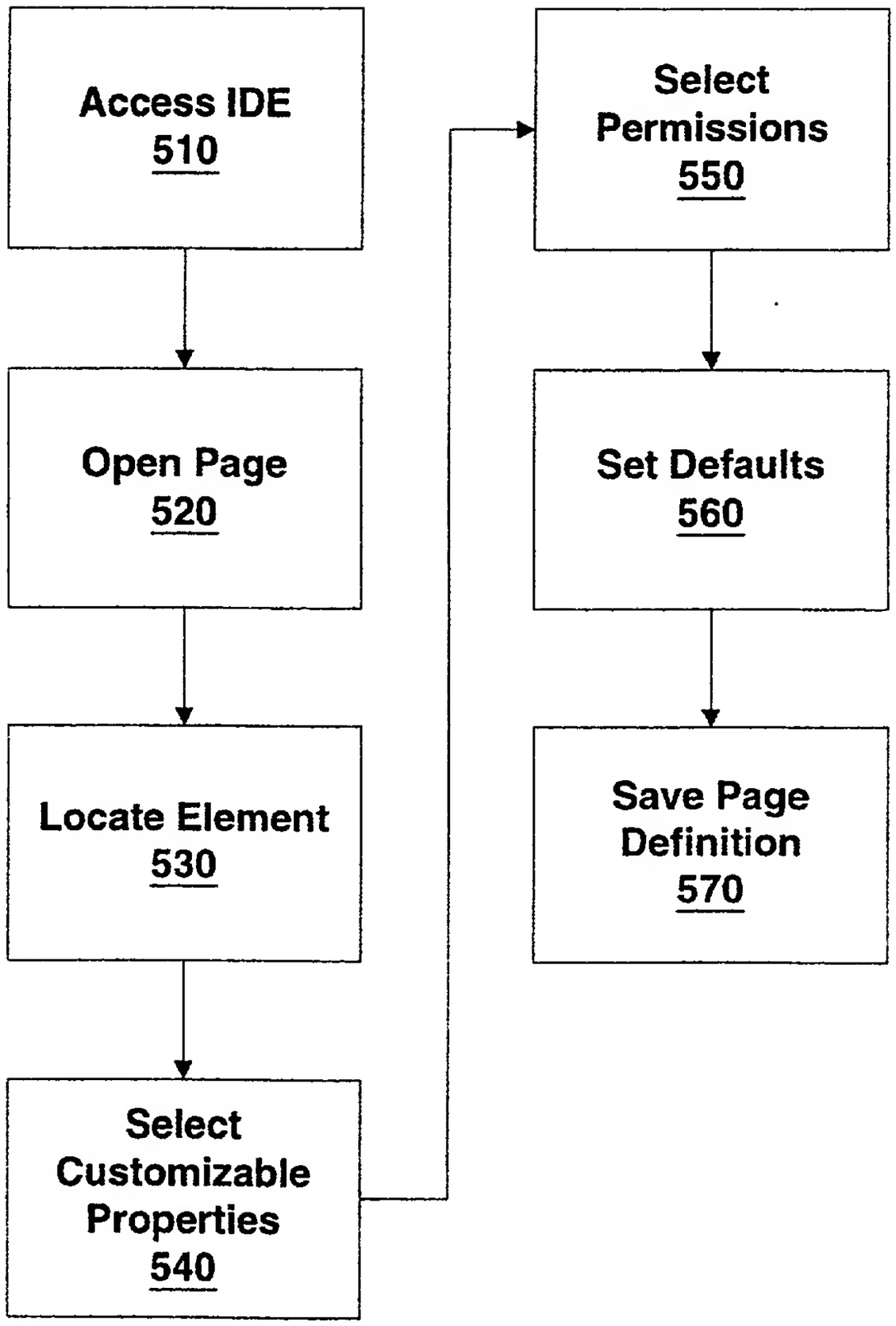

Access IDE
510
Open Page
520
Locate Element
530
Select
Customizable
Properties
540
Select
Permissions
550
Set Defaults
560
Save Page
Definition
570

FIG. 5

20624no" 26604007

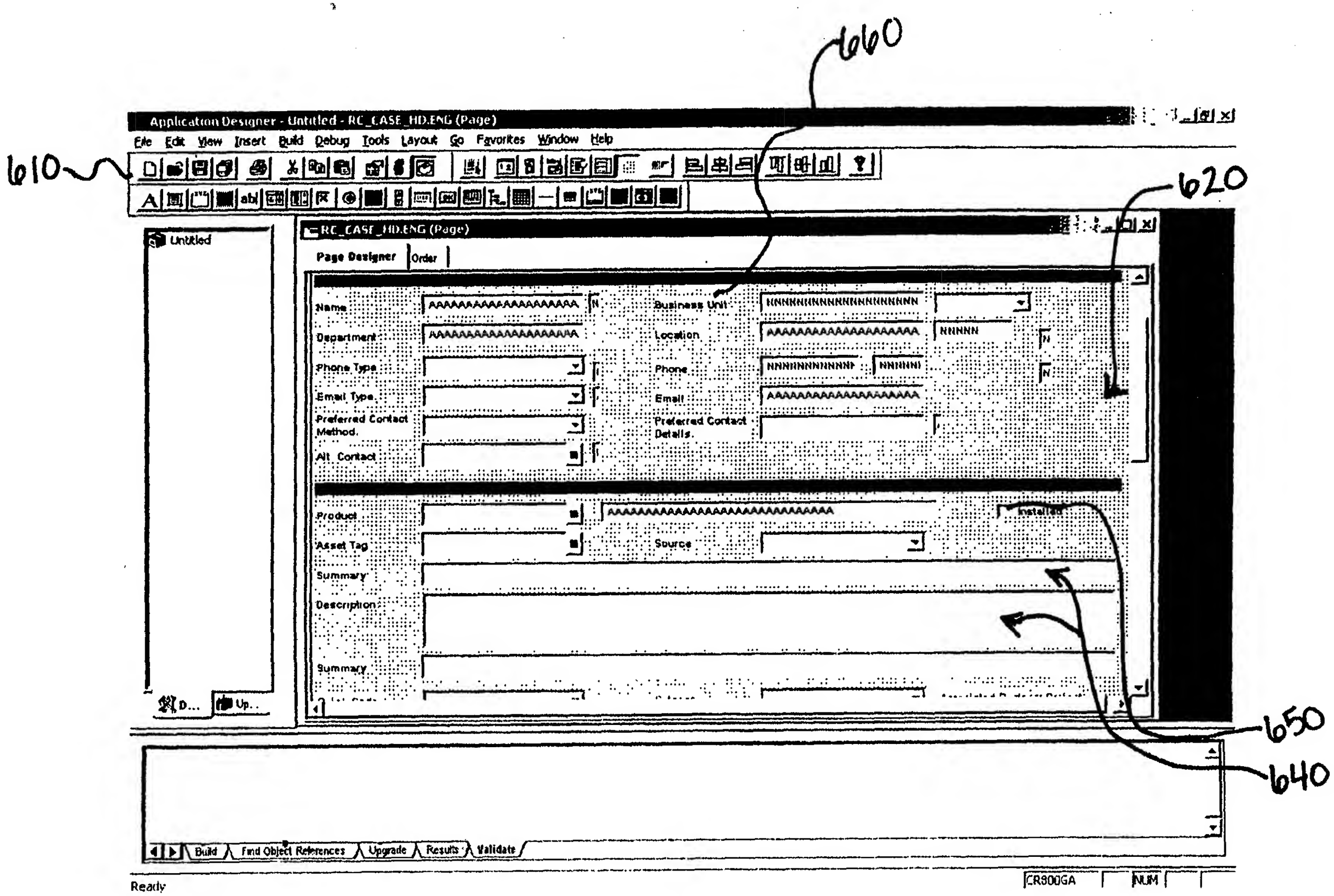


Fig. 6

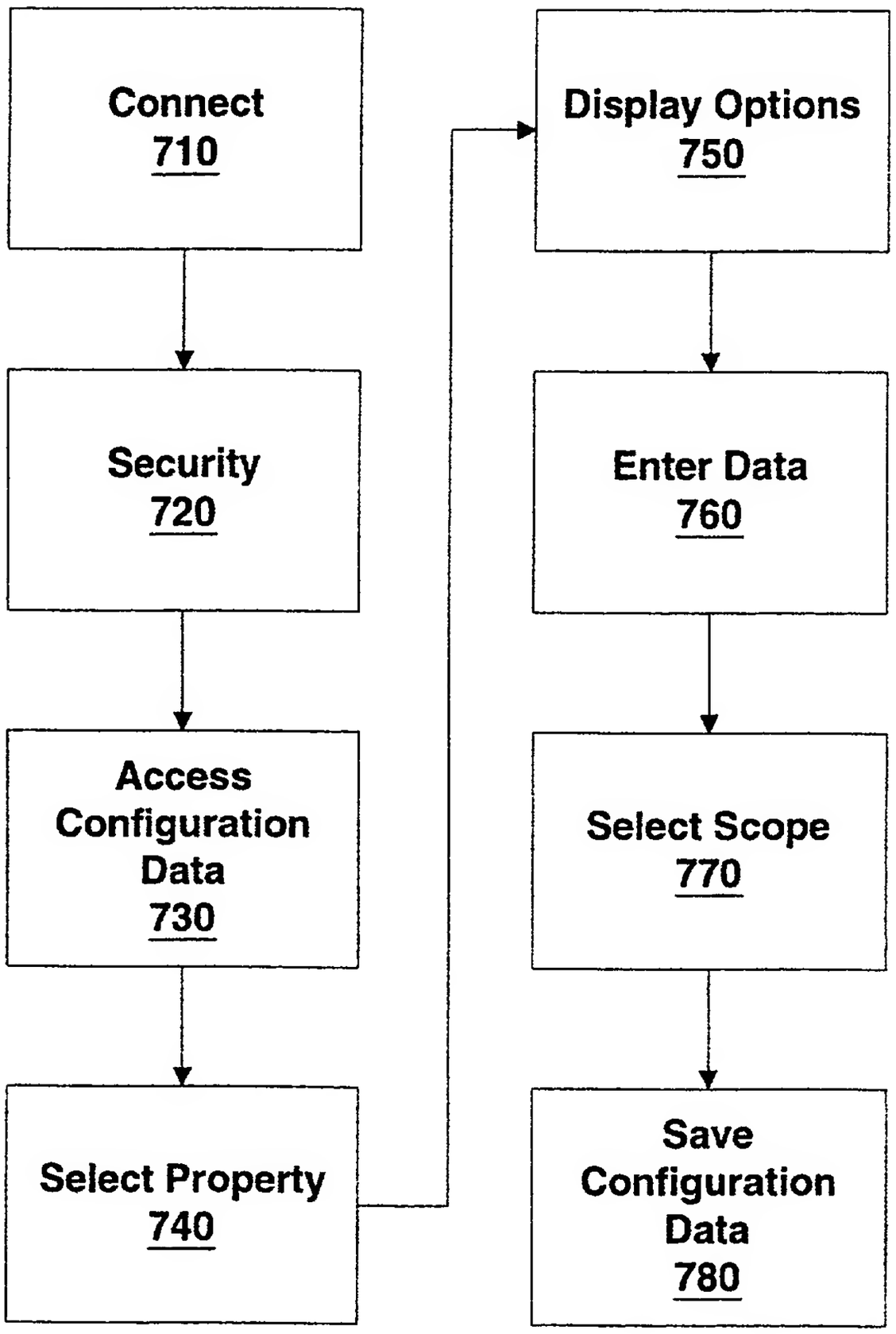

Connect
710
Security
720
Access
Configuration
Data
730
Select Property
740
Display Options
750
Enter Data
760
Select Scope
770
Save
Configuration
Data
780

FIG. 7

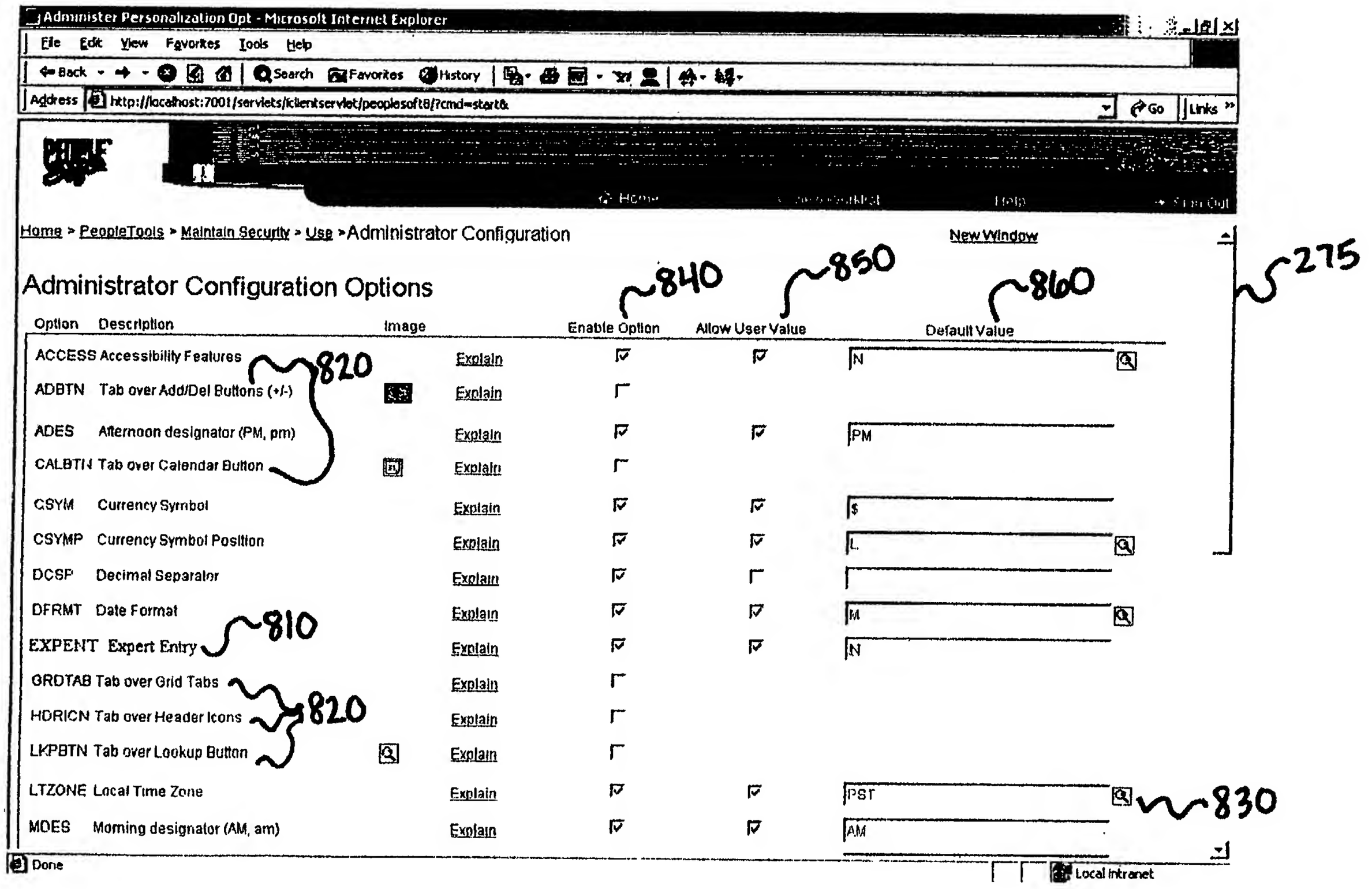

Administer Personalization Opt - Microsoft Internet Explorer
File Edit View Favorites Tools Help
Back Search Favorites History
Address http://localhost:7001/servlets/iclientservlet/peoplesoft8/?cmd=start&
Go Links
Home Help Sign Out
Home > PeopleTools > Maintain Security > Use > Administrator Configuration
New Window
Administrator Configuration Options
840
850
860
275
Option Description Image Enable Option Allow User Value Default Value
ACCESS Accessibility Features Explain N
ADBTN Tab over Add/Del Buttons (+/-) Explain
ADES Afternoon designator (PM, pm) Explain PM
CALBTN Tab over Calendar Button Explain
820
CSYM Currency Symbol Explain $
CSYMP Currency Symbol Position Explain L
DCSP Decimal Separator Explain
DFRMT Date Format Explain M
EXPENT Expert Entry Explain N
810
GRDTAB Tab over Grid Tabs Explain
HDRICN Tab over Header Icons Explain
820
LKPBTN Tab over Lookup Button Explain
LTZONE Local Time Zone Explain PST
MDES Morning designator (AM, am) Explain AM
830
Done
Local intranet

FIG. 8

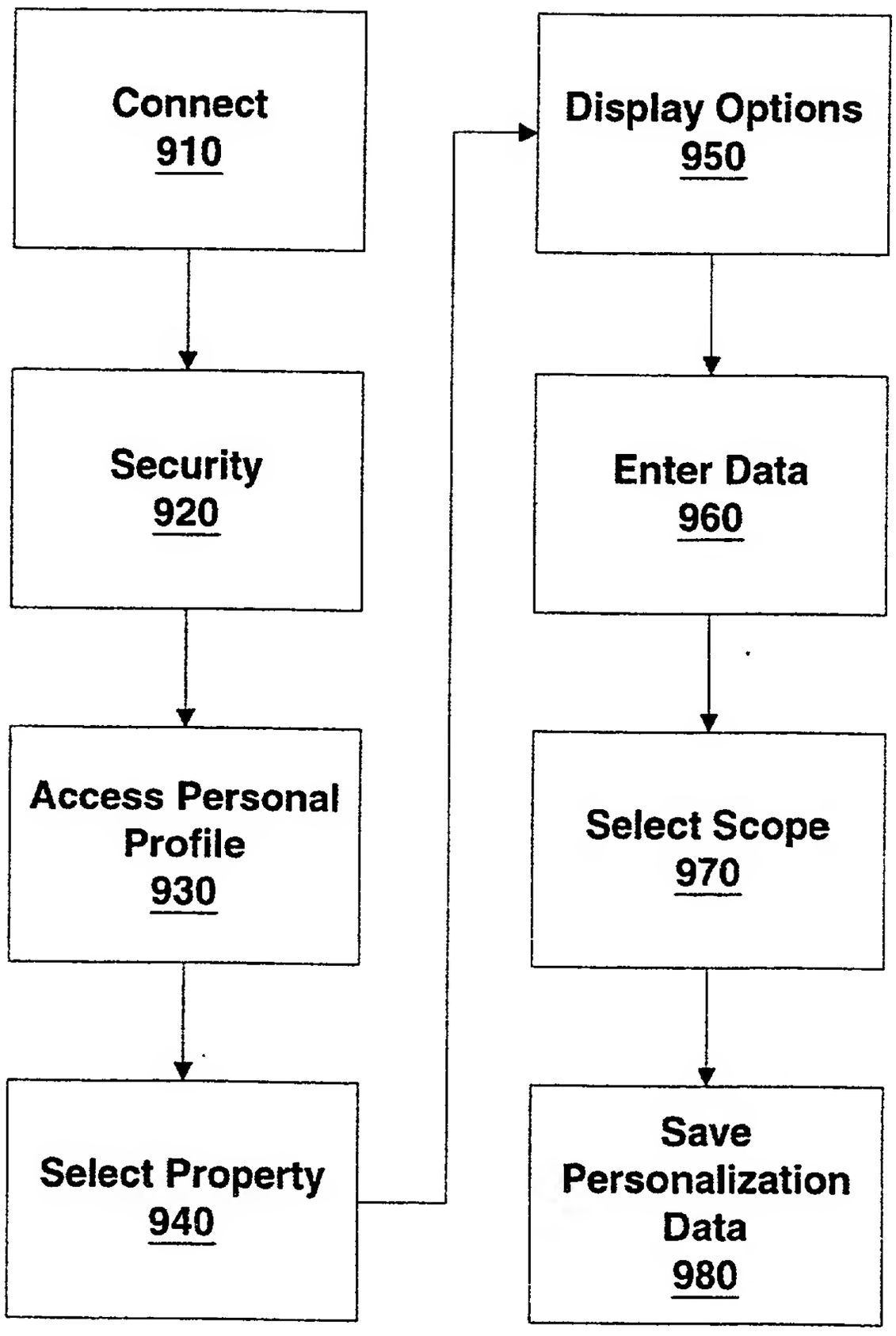

Connect
910
Display Options
950
Security
920
Enter Data
960
Access Personal
Profile
930
Select Scope
970
Select Property
940
Save
Personalization
Data
980

FIG. 9

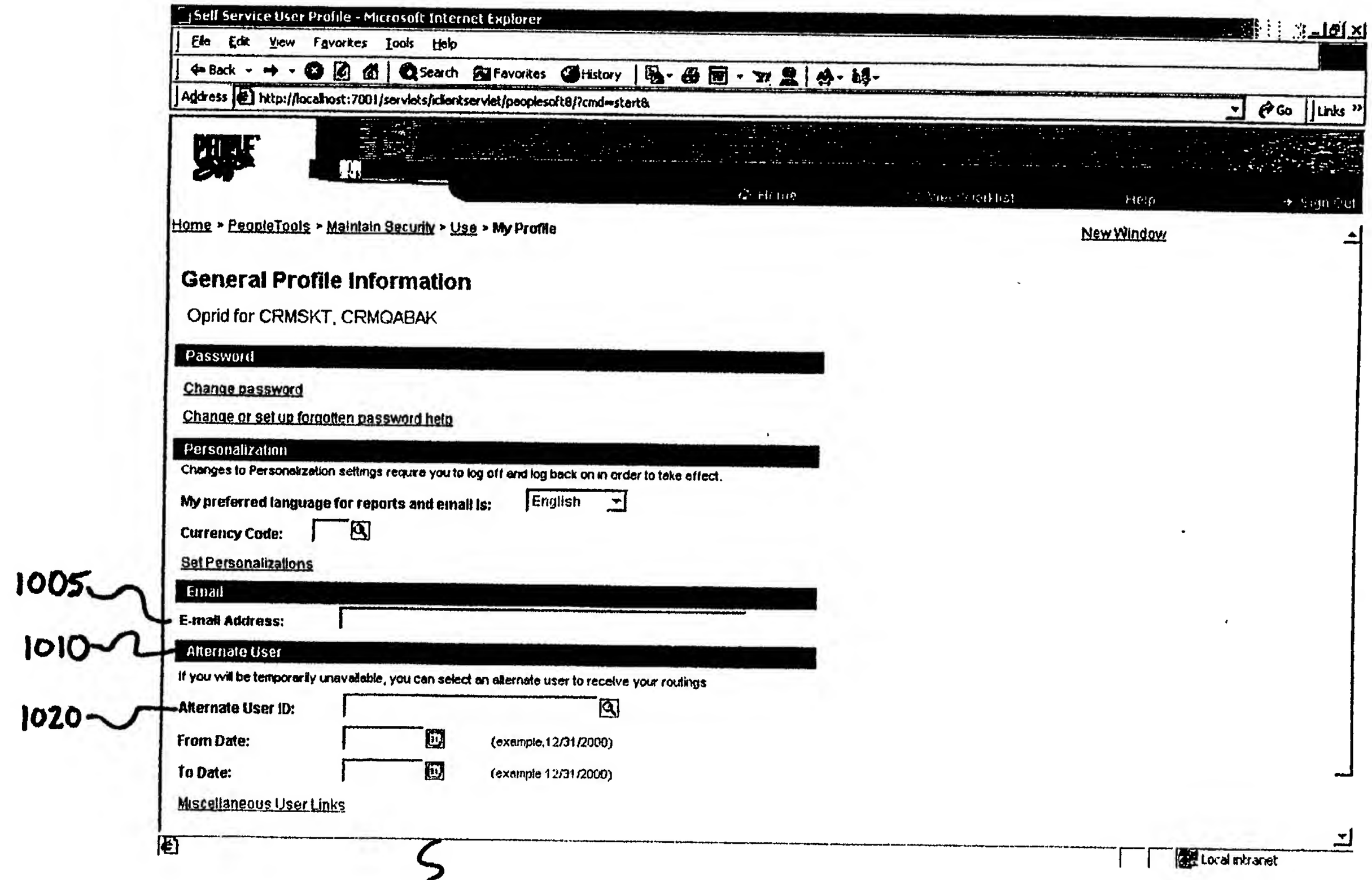

Self Service User Profile - Microsoft Internet Explorer
File Edit View Favorites Tools Help
Back Search Favorites History
Address http://localhost:7001/servlets/iclientservlet/peoplesoft8/?cmd=start&
Go Links
Home
Worklist
Help
Sign Out
Home > PeopleTools > Maintain Security > Use > My Profile
New Window
General Profile Information
Oprid for CRMSKT, CRMQABAK
Password
Change password
Change or set up forgotten password help
Personalization
Changes to Personalization settings require you to log off and log back on in order to take effect.
My preferred language for reports and email is:
English
Currency Code:
Set Personalizations
Email
E-mail Address:
Alternate User
If you will be temporarily unavailable, you can select an alternate user to receive your routings
Alternate User ID:
From Date:
(example,12/31/2000)
To Date:
(example 12/31/2000)
Miscellaneous User Links
Local intranet
1005
1010
1020
270

Fig. 10A

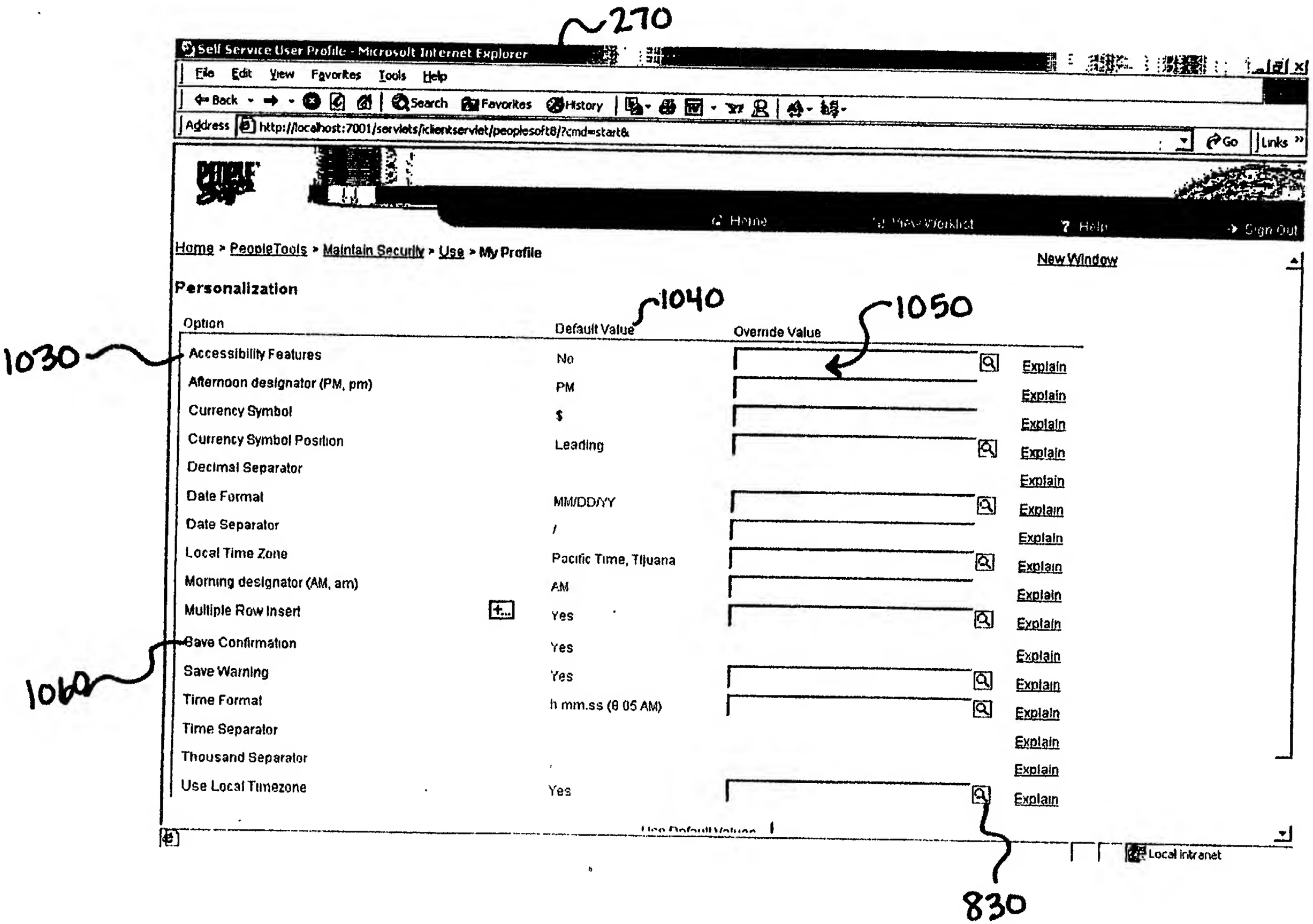

270
Self Service User Profile - Microsoft Internet Explorer
File Edit View Favorites Tools Help
Back Search Favorites History
Address http://localhost:7001/servlets/iclientservlet/peoplesoft8/?cmd=start&
Go Links
Home
New Worklist
Help
Sign Out
Home > PeopleTools > Maintain Security > Use > My Profile
New Window
Personalization
1040
1050
1030
Option
Default Value
Override Value
Accessibility Features
No
Explain
Afternoon designator (PM, pm)
PM
Explain
Currency Symbol
$
Explain
Currency Symbol Position
Leading
Explain
Decimal Separator
Explain
Date Format
MM/DD/YY
Explain
Date Separator
/
Explain
Local Time Zone
Pacific Time, Tijuana
Explain
Morning designator (AM, am)
AM
Explain
Multiple Row Insert
Yes
Explain
1060
Save Confirmation
Yes
Explain
Save Warning
Yes
Explain
Time Format
h mm.ss (8 05 AM)
Explain
Time Separator
Explain
Thousand Separator
Explain
Use Local Timezone
Yes
Explain
Use Default Values
Local intranet
830

FIG. 10B

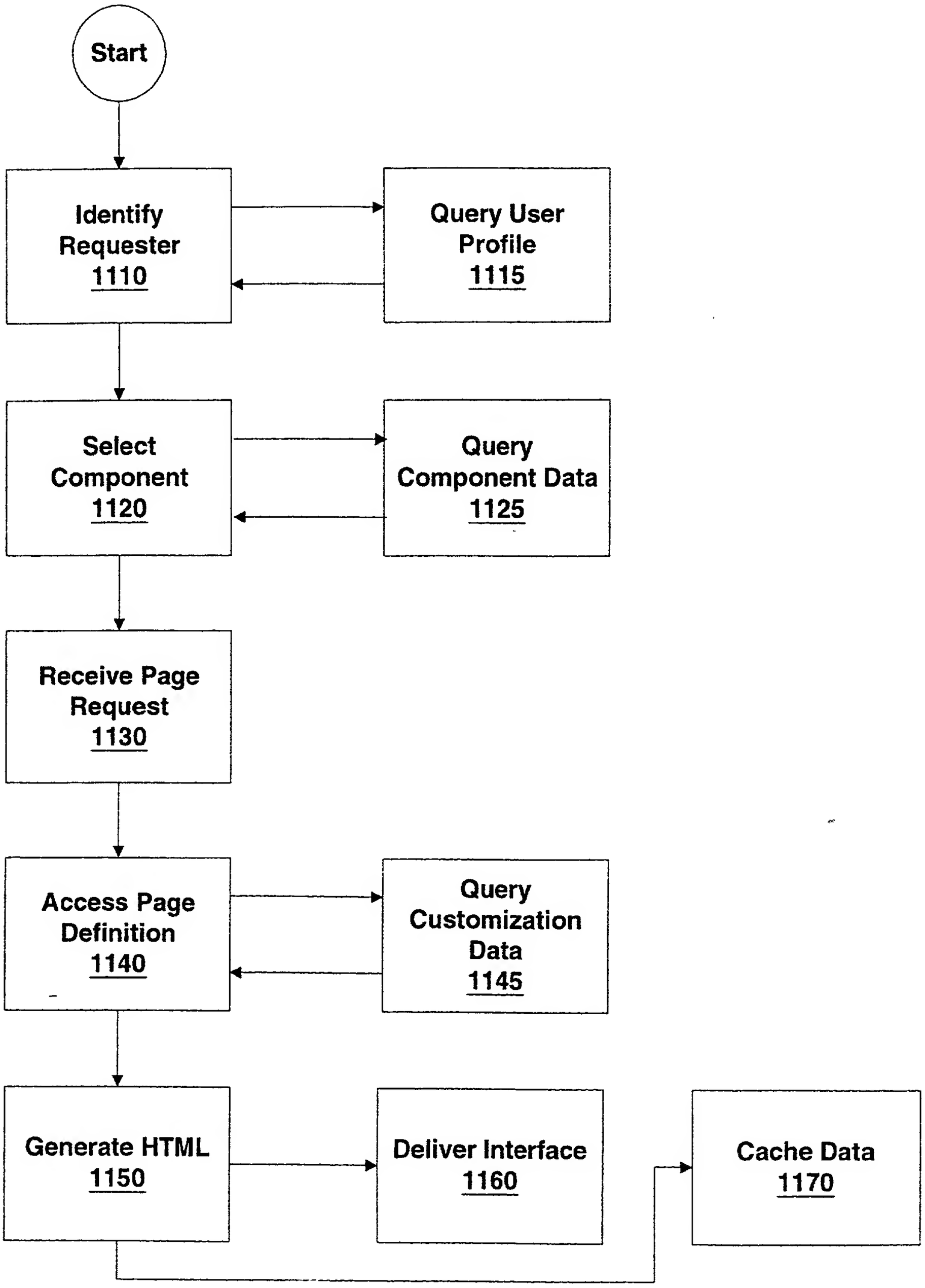

Start
Identify Requester 1110
Query User Profile 1115
Select Component 1120
Query Component Data 1125
Receive Page Request 1130
Access Page Definition 1140
Query Customization Data 1145
Generate HTML 1150
Deliver Interface 1160
Cache Data 1170

FIG. 11

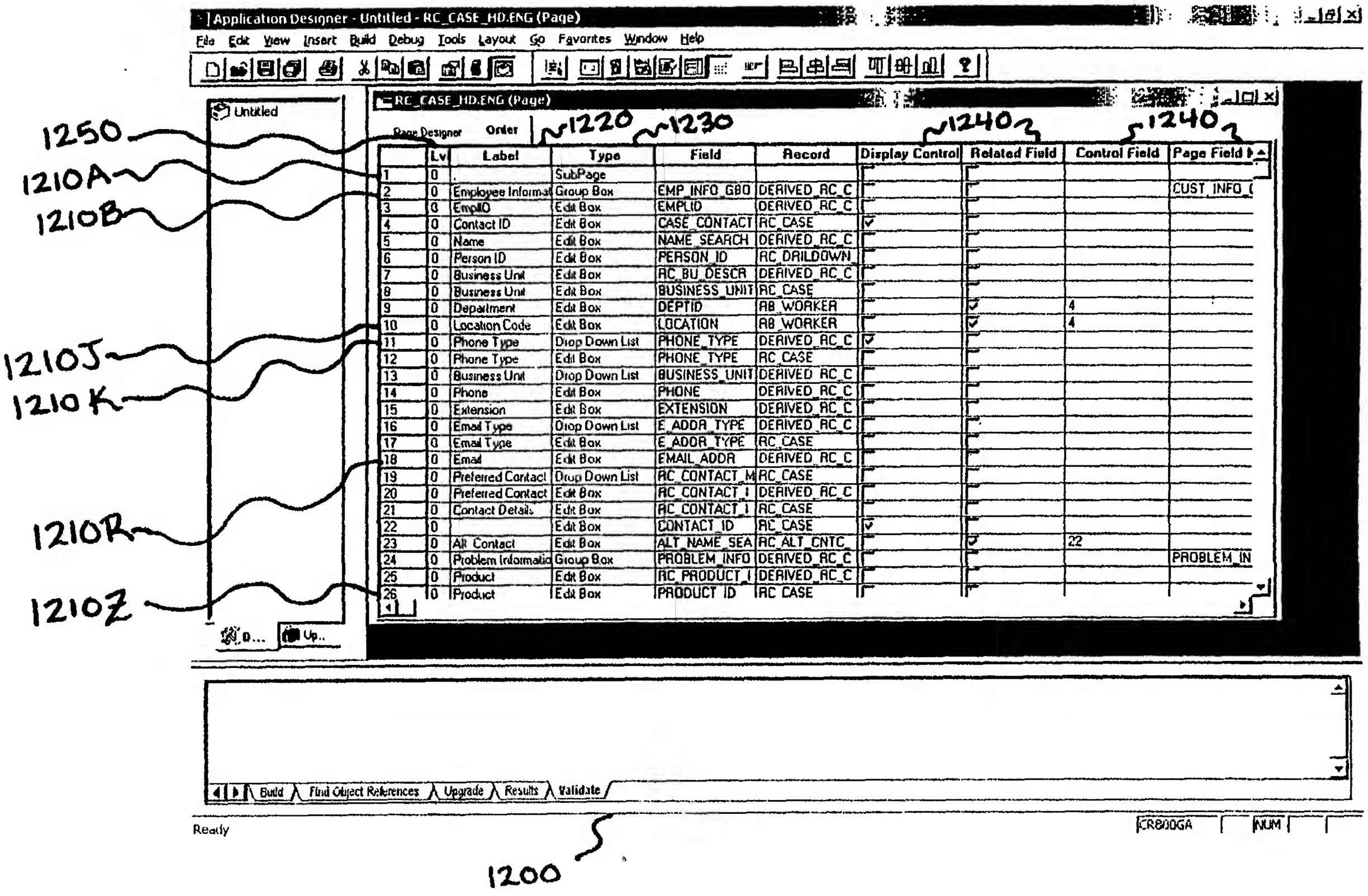

Application Designer - Untitled - RC_CASE_HD.ENG (Page)
File Edit View Insert Build Debug Tools Layout Go Favorites Window Help
Untitled
RC_CASE_HD.ENG (Page)
Page Designer
Order
1250
1210A
1210B
1210J
1210K
1210R
1210Z
1220
1230
1240
1240
Lv
Label
Type
Field
Record
Display Control
Related Field
Control Field
Page Field
0 SubPage
0 Employee Informat Group Box EMP_INFO_GBO DERIVED_RC_C CUST_INFO_(
0 EmplID Edit Box EMPLID DERIVED_RC_C
0 Contact ID Edit Box CASE_CONTACT RC_CASE
0 Name Edit Box NAME_SEARCH DERIVED_RC_C
0 Person ID Edit Box PERSON_ID RC_DRILLDOWN
0 Business Unit Edit Box RC_BU_DESCR DERIVED_RC_C
0 Business Unit Edit Box BUSINESS_UNIT RC_CASE
0 Department Edit Box DEPTID AB_WORKER 4
0 Location Code Edit Box LOCATION AB_WORKER 4
0 Phone Type Drop Down List PHONE_TYPE DERIVED_RC_C
0 Phone Type Edit Box PHONE_TYPE RC_CASE
0 Business Unit Drop Down List BUSINESS_UNIT DERIVED_RC_C
0 Phone Edit Box PHONE DERIVED_RC_C
0 Extension Edit Box EXTENSION DERIVED_RC_C
0 Email Type Drop Down List E_ADDR_TYPE DERIVED_RC_C
0 Email Type Edit Box E_ADDR_TYPE RC_CASE
0 Email Edit Box EMAIL_ADDR DERIVED_RC_C
0 Preferred Contact Drop Down List RC_CONTACT_M RC_CASE
0 Preferred Contact Edit Box RC_CONTACT_I DERIVED_RC_C
0 Contact Details Edit Box RC_CONTACT_I RC_CASE
0 Edit Box CONTACT_ID RC_CASE
0 Alt Contact Edit Box ALT_NAME_SEA RC_ALT_CNTC 22
0 Problem Informatio Group Box PROBLEM_INFO DERIVED_RC_C PROBLEM_IN
0 Product Edit Box RC_PRODUCT_I DERIVED_RC_C
0 Product Edit Box PRODUCT_ID RC_CASE
Build
Find Object References
Upgrade
Results
Validate
Ready
CR8J0GA
NUM
1200

Fig. 12

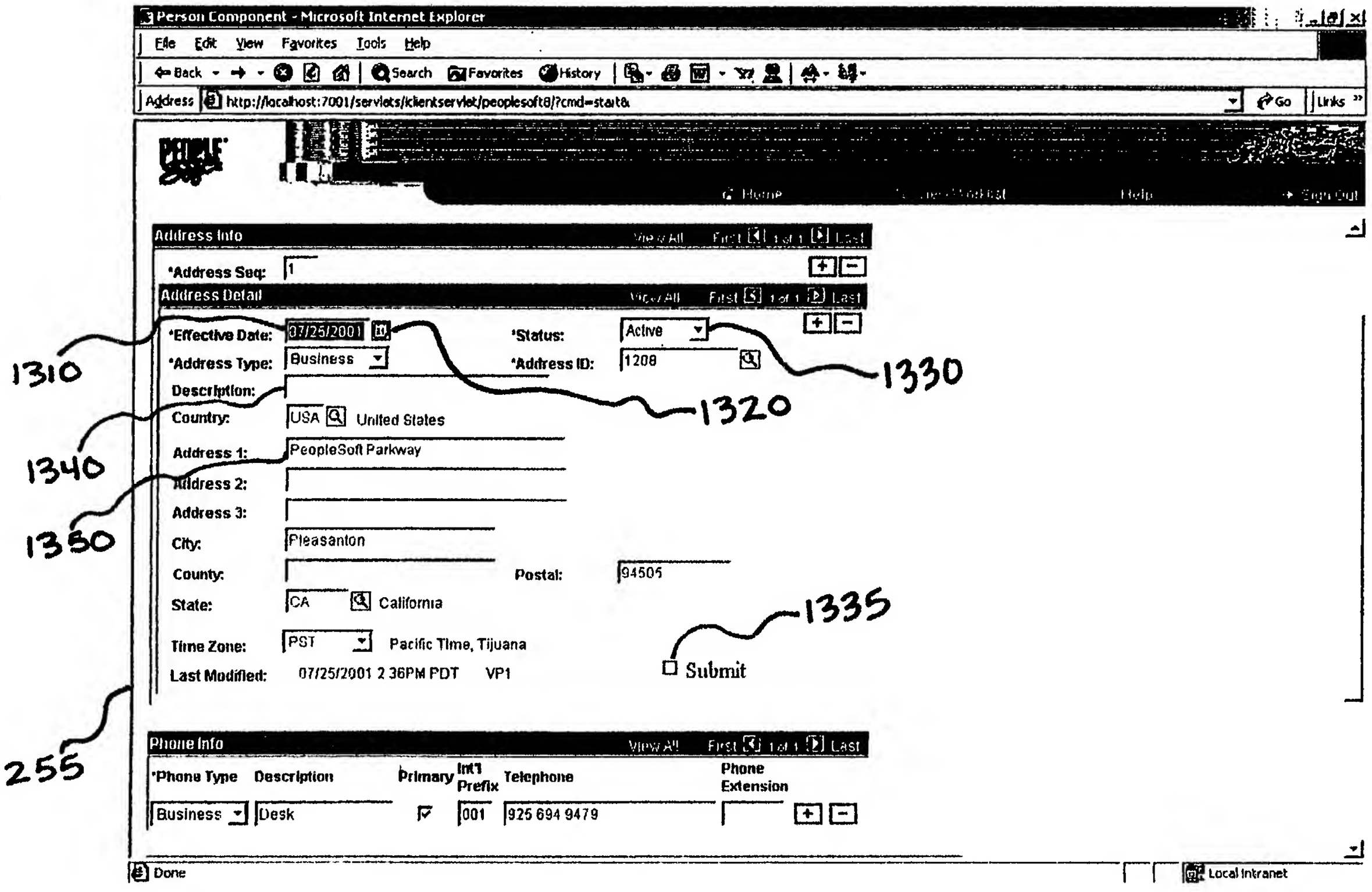

Person Component - Microsoft Internet Explorer
File Edit View Favorites Tools Help
Back Search Favorites History
Address http://localhost:7001/servlets/klientservlet/peoplesoft8/?cmd=start&
Go Links
Home Help Sign Out
Address Info View All First 1 of 1 Last
*Address Seq: 1
Address Detail View All First 1 of 1 Last
*Effective Date: 07/25/2001
*Status: Active
*Address Type: Business
*Address ID: 1208
Description:
Country: USA United States
Address 1: PeopleSoft Parkway
Address 2:
Address 3:
City: Pleasanton
County:
Postal: 94505
State: CA California
Time Zone: PST Pacific Time, Tijuana
Last Modified: 07/25/2001 2 36PM PDT VP1
Submit
Phone Info View All First 1 of 1 Last
*Phone Type Description Primary Int'l Prefix Telephone Phone Extension
Business Desk 001 925 694 9479
Done
Local Intranet
1310
1320
1330
1340
1350
1335
255

FIG. 13A

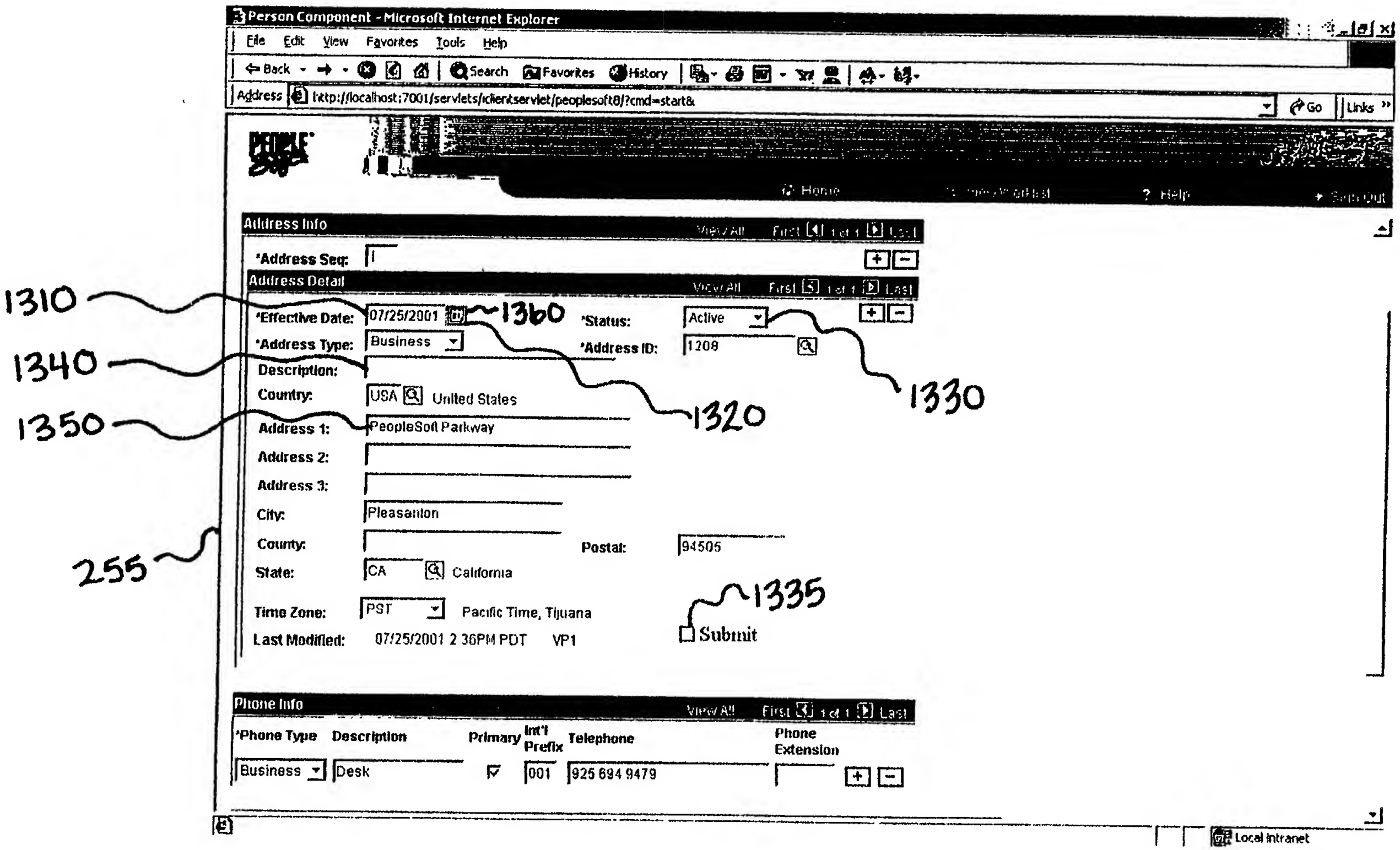

Person Component - Microsoft Internet Explorer
File Edit View Favorites Tools Help
Back Search Favorites History
Address http://localhost:7001/servlets/iclientservlet/peoplesoft8/?cmd=start&
Go Links
Home ? Help Sign Out
Address Info
View All First 1 of 1 Last
*Address Seq: 1
Address Detail
View All First 1 of 1 Last
*Effective Date: 07/25/2001
*Status: Active
*Address Type: Business
*Address ID: 1208
Description:
Country: USA United States
Address 1: PeopleSoft Parkway
Address 2:
Address 3:
City: Pleasanton
County:
Postal: 94505
State: CA California
Time Zone: PST Pacific Time, Tijuana
Last Modified: 07/25/2001 2 36PM PDT VP1
Submit
Phone Info
View All First 1 of 1 Last
*Phone Type Description Primary Int'l Prefix Telephone Phone Extension
Business Desk 001 925 694 9479
Local intranet
1310
1340
1350
1360
1320
1330
255
1335

Fig. 13B

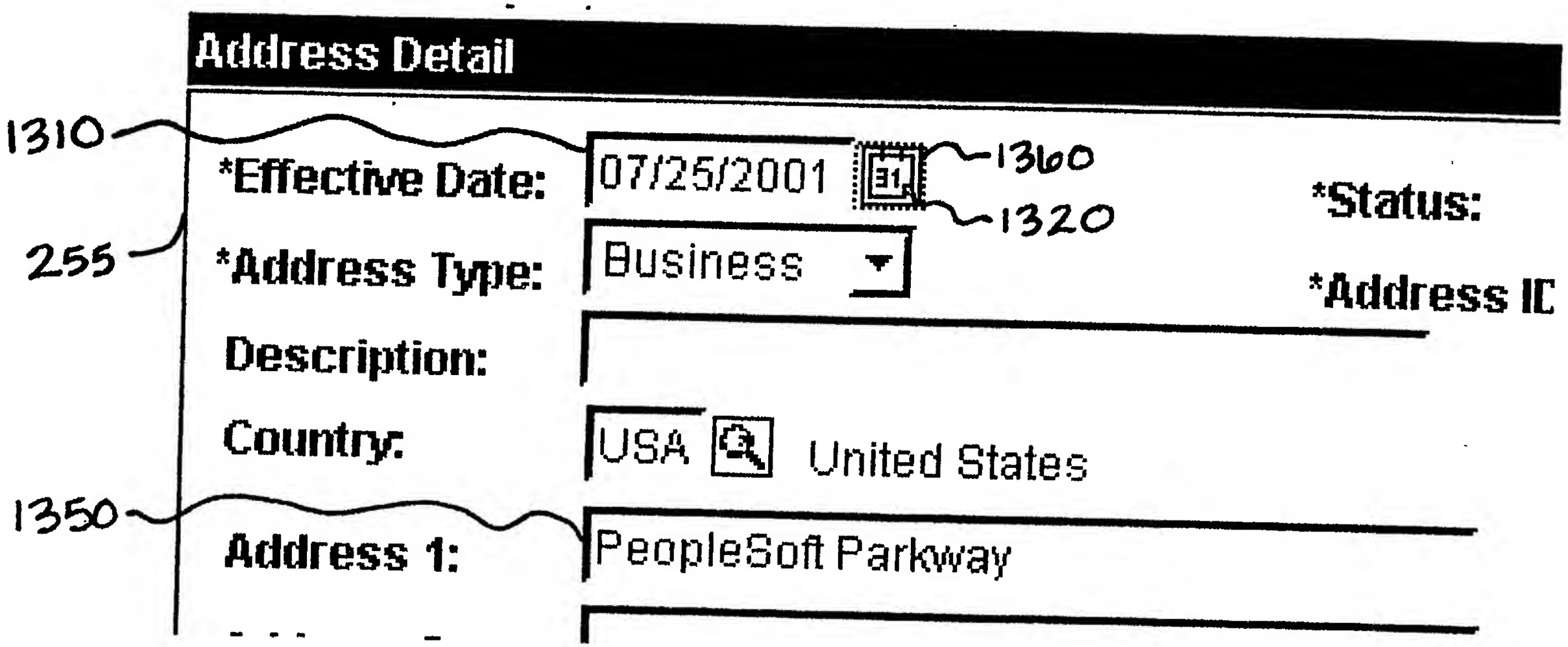

Address Detail
1310
*Effective Date:
07/25/2001
31
1360
1320
*Status:
255
*Address Type:
Business
*Address IC
Description:
Country:
USA
United States
1350
Address 1:
PeopleSoft Parkway

FIG. 13C

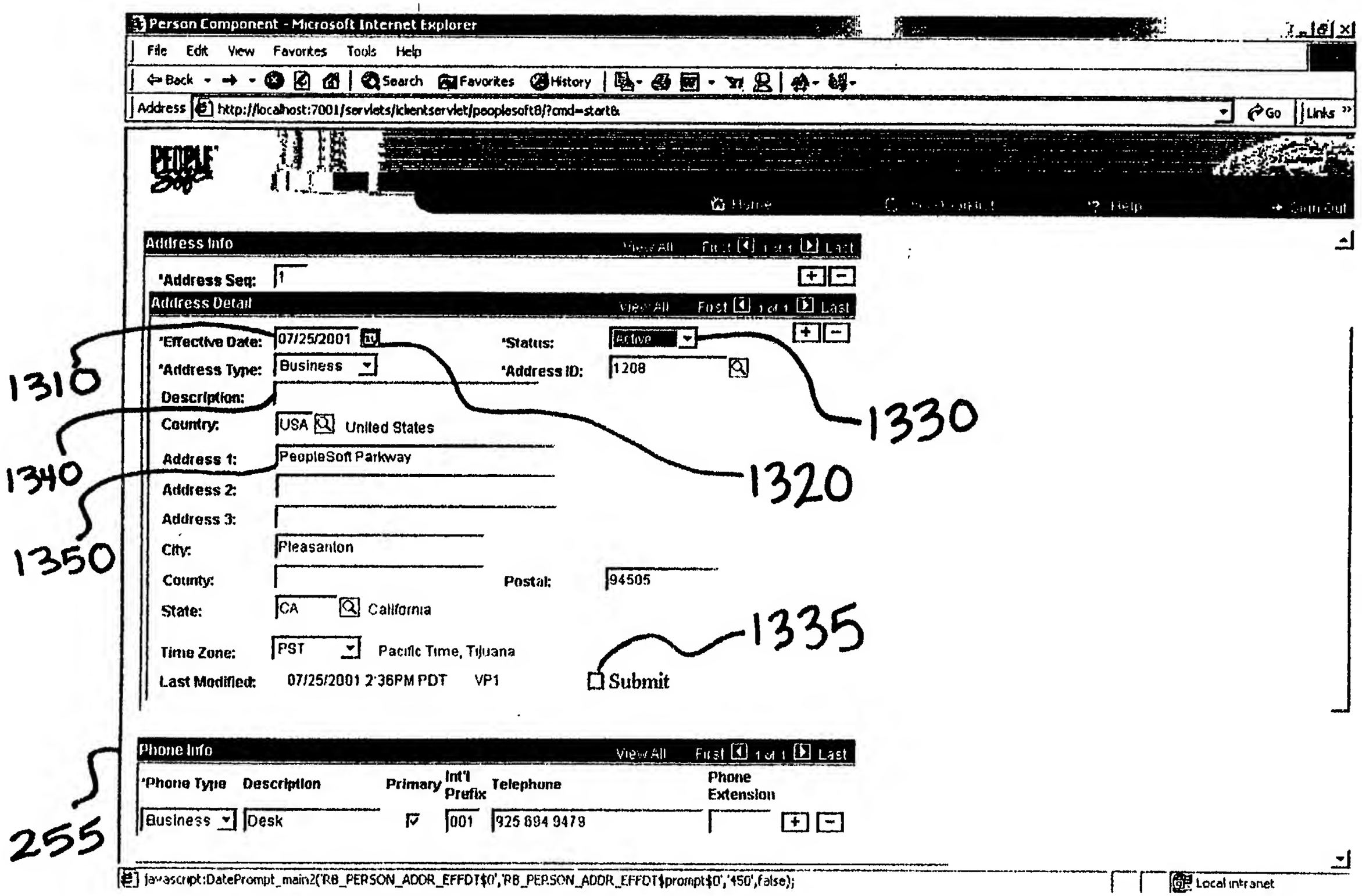

Person Component - Microsoft Internet Explorer
File Edit View Favorites Tools Help
Back Search Favorites History
Address http://localhost:7001/servlets/iclientservlet/peoplesoft8/?cmd=start&
Go Links
Home Help Sign Out
Address Info
View All First 1 of 1 Last
*Address Seq: 1
Address Detail
View All First 1 of 1 Last
*Effective Date: 07/25/2001
*Status: Active
*Address Type: Business
*Address ID: 1208
Description:
Country: USA United States
Address 1: PeopleSoft Parkway
Address 2:
Address 3:
City: Pleasanton
County:
Postal: 94505
State: CA California
Time Zone: PST Pacific Time, Tijuana
Last Modified: 07/25/2001 2:36PM PDT VP1
Submit
Phone Info
View All First 1 of 1 Last
*Phone Type
Description
Primary
Int'l Prefix
Telephone
Phone Extension
Business
Desk
001
925 694 9479
javascript:DatePrompt_main2('RB_PERSON_ADDR_EFFDT$0','RB_PERSON_ADDR_EFFDT$prompt$0','450',false);
Local intranet
1310
1340
1350
1320
1330
1335
255

Fig. 13D

20624.0" 2660h00T

Self Service User Profile - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Back Search Favorites History

Address http://localhost:7001/servlets/iclientservlet/peoplesoft8/?cmd=start&

Go Links

PEOPLE soft

Home View Worklist Help Sign Out

Home > PeopleTools > Maintain Security > Use > **My Profile** New Window

Personalization

Option	Default Value	Override Value	
Accessibility Features	No		Explain
Tab over Add/Del Buttons (+/-)	No		Explain
Afternoon designator (PM, pm)	PM		Explain
Tab over Calendar Button	No		Explain
Currency Symbol	$		Explain
Currency Symbol Position	Leading		Explain
Decimal Separator			Explain
Date Format	MM/DD/YY		Explain
Date Separator	/		Explain
Local Time Zone	Pacific Time, Tijuana		Explain
Morning designator (AM, am)	AM		Explain
Multiple Row Insert	Yes		Explain
Save Confirmation	Yes		Explain
Save Warning	Yes		Explain
Time Format	h:mm ss (8:05 AM)		Explain
Time Separator			Explain
Thousand Separator			Explain

1370

Local intranet

FIG. 13E

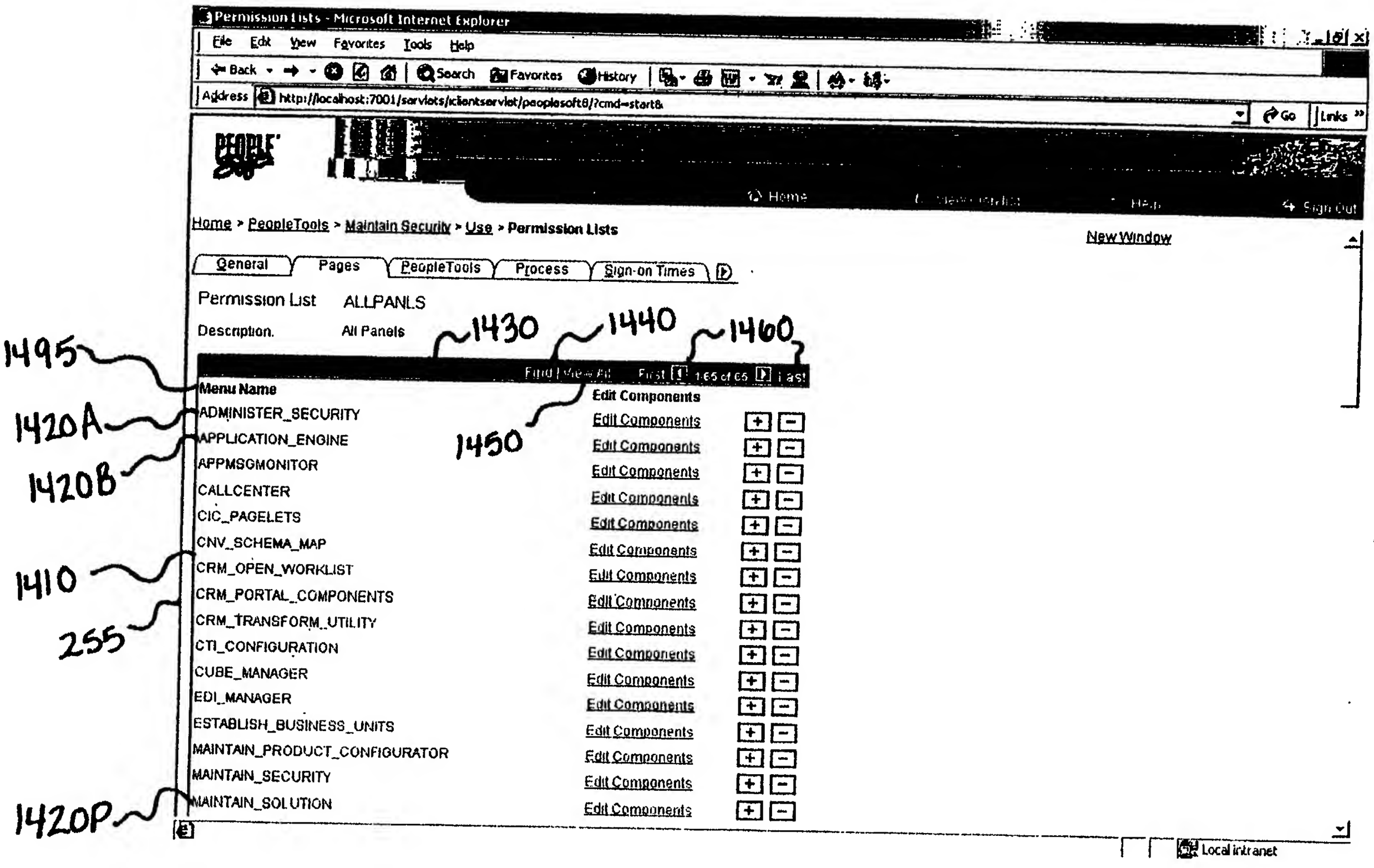

Permission Lists - Microsoft Internet Explorer
File Edit View Favorites Tools Help
Back Search Favorites History
Address http://localhost:7001/servlets/clientservlet/peoplesoft8/?cmd=start&
Go Links
Home
Sign Out
Home > PeopleTools > Maintain Security > Use > Permission Lists
New Window
General Pages PeopleTools Process Sign-on Times
Permission List ALLPANLS
Description. All Panels
Find | View All First 1-65 of 65 Last
Menu Name
Edit Components
ADMINISTER_SECURITY
APPLICATION_ENGINE
APPMSGMONITOR
CALLCENTER
CIC_PAGELETS
CNV_SCHEMA_MAP
CRM_OPEN_WORKLIST
CRM_PORTAL_COMPONENTS
CRM_TRANSFORM_UTILITY
CTI_CONFIGURATION
CUBE_MANAGER
EDI_MANAGER
ESTABLISH_BUSINESS_UNITS
MAINTAIN_PRODUCT_CONFIGURATOR
MAINTAIN_SECURITY
MAINTAIN_SOLUTION
Edit Components
Local intranet
1495
1420A
1420B
1410
255
1420P
1430
1440
1460
1450

FIG. 14A

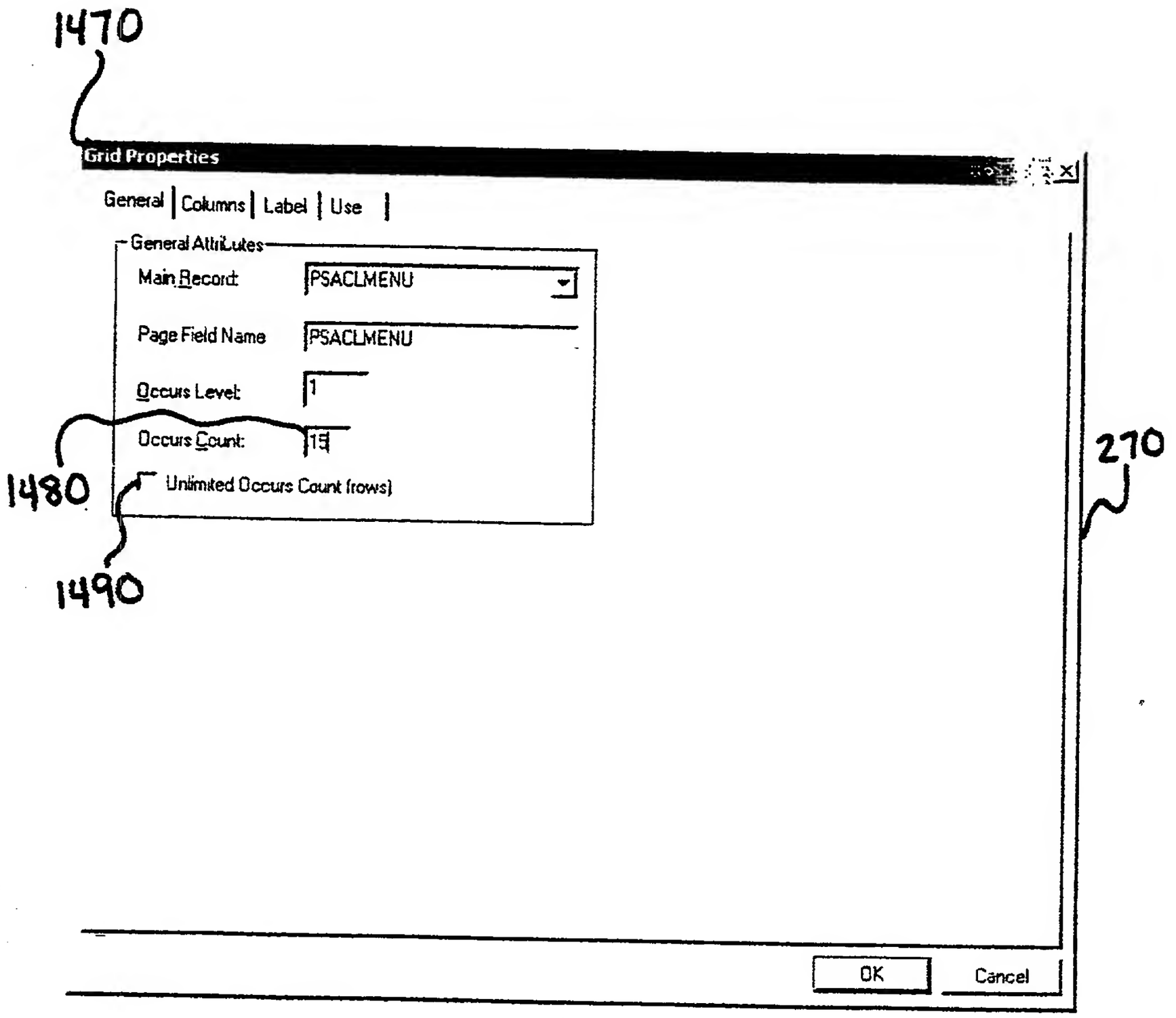

1470
Grid Properties
General
Columns
Label
Use
General Attributes
Main Record:
PSACLMENU
Page Field Name
PSACLMENU
Occurs Level:
1
Occurs Count:
15
Unlimited Occurs Count (rows)
1480
1490
270
OK
Cancel

FIG. 14B

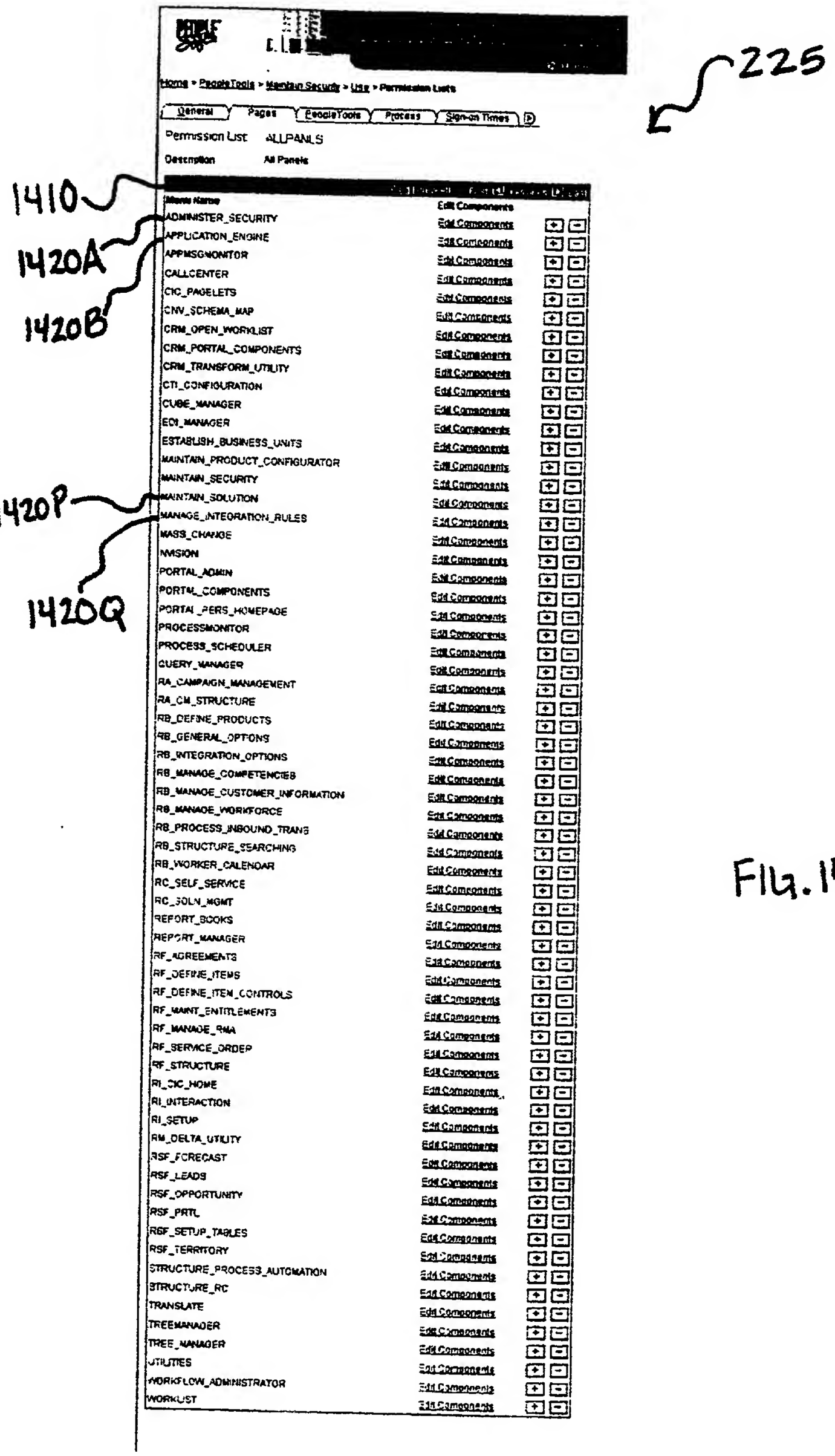

225
1410
1420A
1420B
1420P
1420Q
Home > PeopleTools > Maintain Security > User > Permission Lists
General
Pages
PeopleTools
Process
Sign-on Times
Permission List ALLPANLS
Description All Panels
Menu Name
Edit Components
ADMINISTER_SECURITY
APPLICATION_ENGINE
APPMSGMONITOR
CALLCENTER
CIC_PAGELETS
CNV_SCHEMA_MAP
CRM_OPEN_WORKLIST
CRM_PORTAL_COMPONENTS
CRM_TRANSFORM_UTILITY
CTI_CONFIGURATION
CUBE_MANAGER
EDI_MANAGER
ESTABLISH_BUSINESS_UNITS
MAINTAIN_PRODUCT_CONFIGURATOR
MAINTAIN_SECURITY
MAINTAIN_SOLUTION
MANAGE_INTEGRATION_RULES
MASS_CHANGE
NVISION
PORTAL_ADMIN
PORTAL_COMPONENTS
PORTAL_PERS_HOMEPAGE
PROCESSMONITOR
PROCESS_SCHEDULER
QUERY_MANAGER
RA_CAMPAIGN_MANAGEMENT
RA_CM_STRUCTURE
RB_DEFINE_PRODUCTS
RB_GENERAL_OPTIONS
RB_INTEGRATION_OPTIONS
RB_MANAGE_COMPETENCIES
RB_MANAGE_CUSTOMER_INFORMATION
RB_MANAGE_WORKFORCE
RB_PROCESS_INBOUND_TRANS
RB_STRUCTURE_SEARCHING
RB_WORKER_CALENDAR
RC_SELF_SERVICE
RC_SOLN_MGMT
REPORT_BOOKS
REPORT_MANAGER
RF_AGREEMENTS
RF_DEFINE_ITEMS
RF_DEFINE_ITEM_CONTROLS
RF_MAINT_ENTITLEMENTS
RF_MANAGE_RMA
RF_SERVICE_ORDER
RF_STRUCTURE
RI_CIC_HOME
RI_INTERACTION
RI_SETUP
RM_DELTA_UTILITY
RSF_FORECAST
RSF_LEADS
RSF_OPPORTUNITY
RSF_PRTL
RSF_SETUP_TABLES
RSF_TERRITORY
STRUCTURE_PROCESS_AUTOMATION
STRUCTURE_RC
TRANSLATE
TREEMANAGER
TREE_MANAGER
UTILITIES
WORKFLOW_ADMINISTRATOR
WORKLIST

Fig. 14C

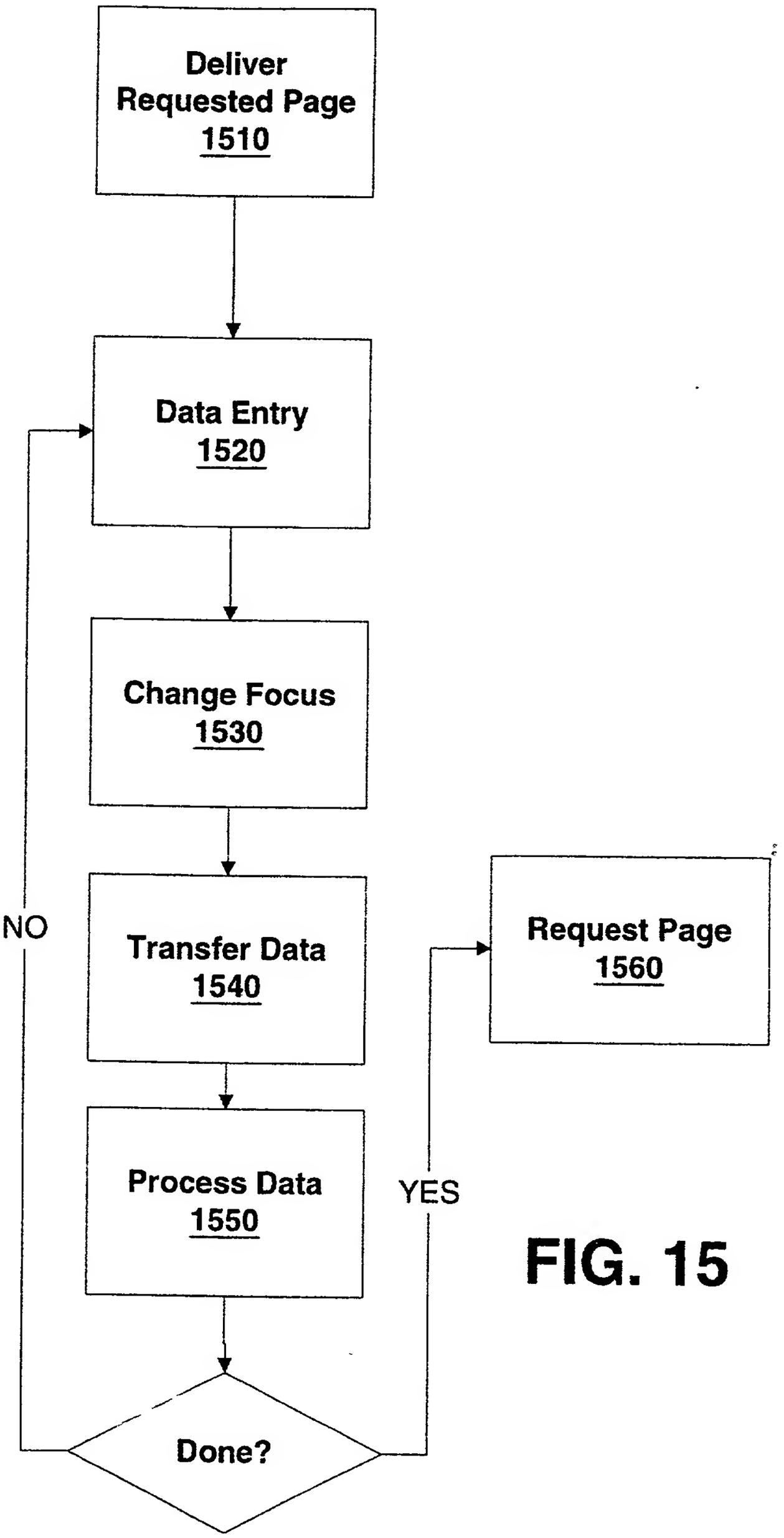

Deliver Requested Page 1510
Data Entry 1520
Change Focus 1530
Transfer Data 1540
Process Data 1550
Done?
NO
YES
Request Page 1560

FIG. 15

Adobe Systems Incorporated, Exhibit 1002, Page 1 of 1

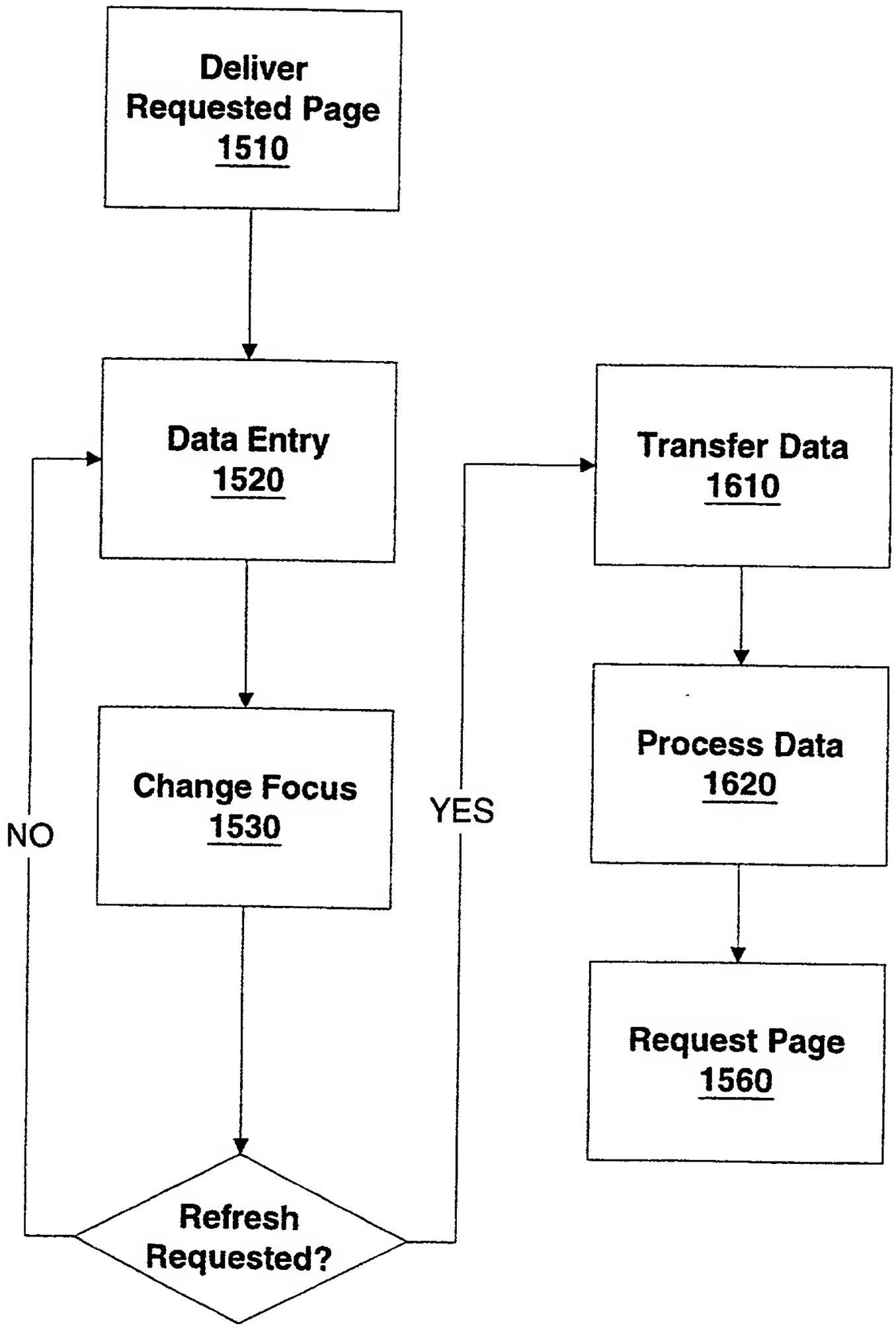


FIG. 16

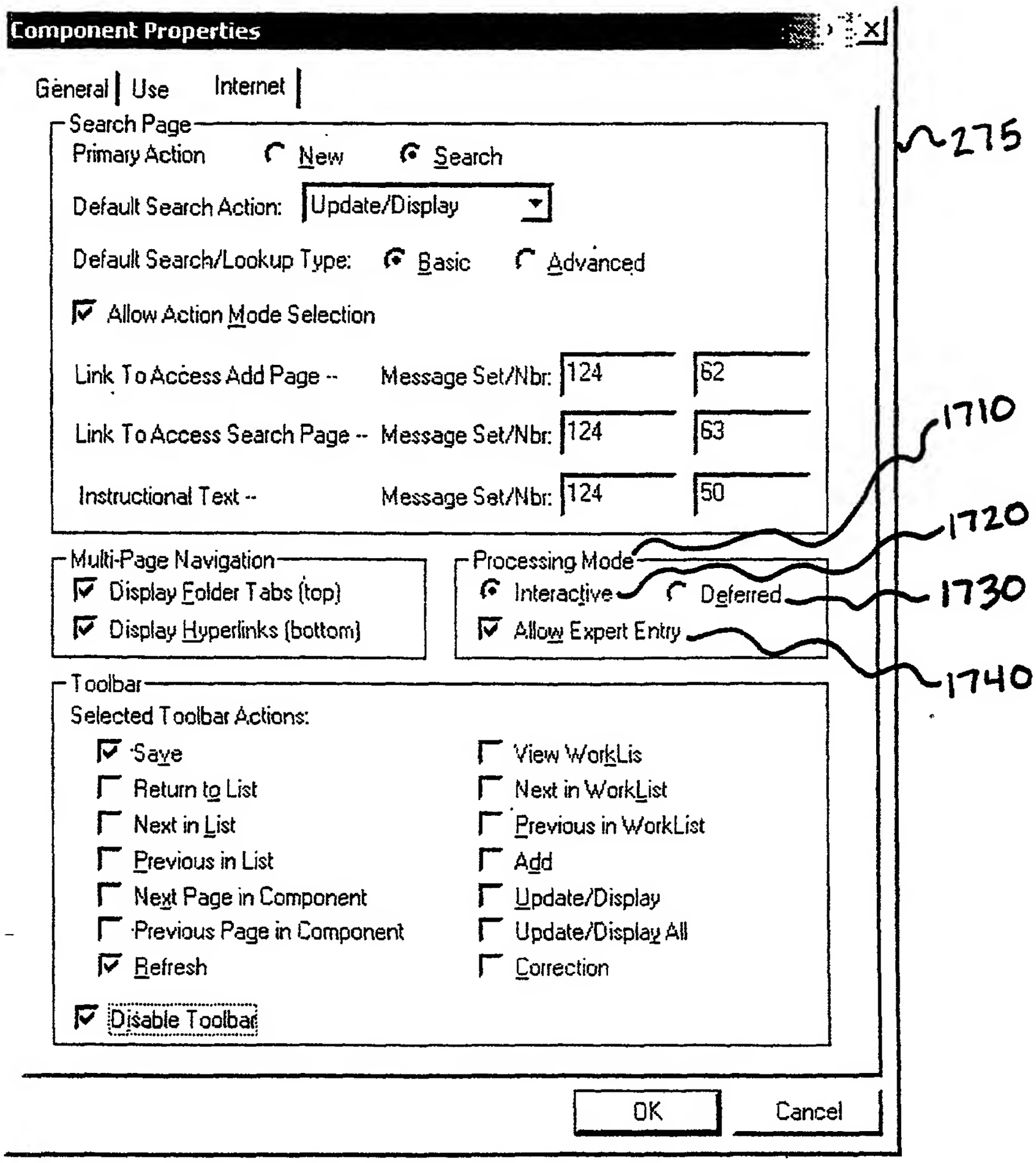
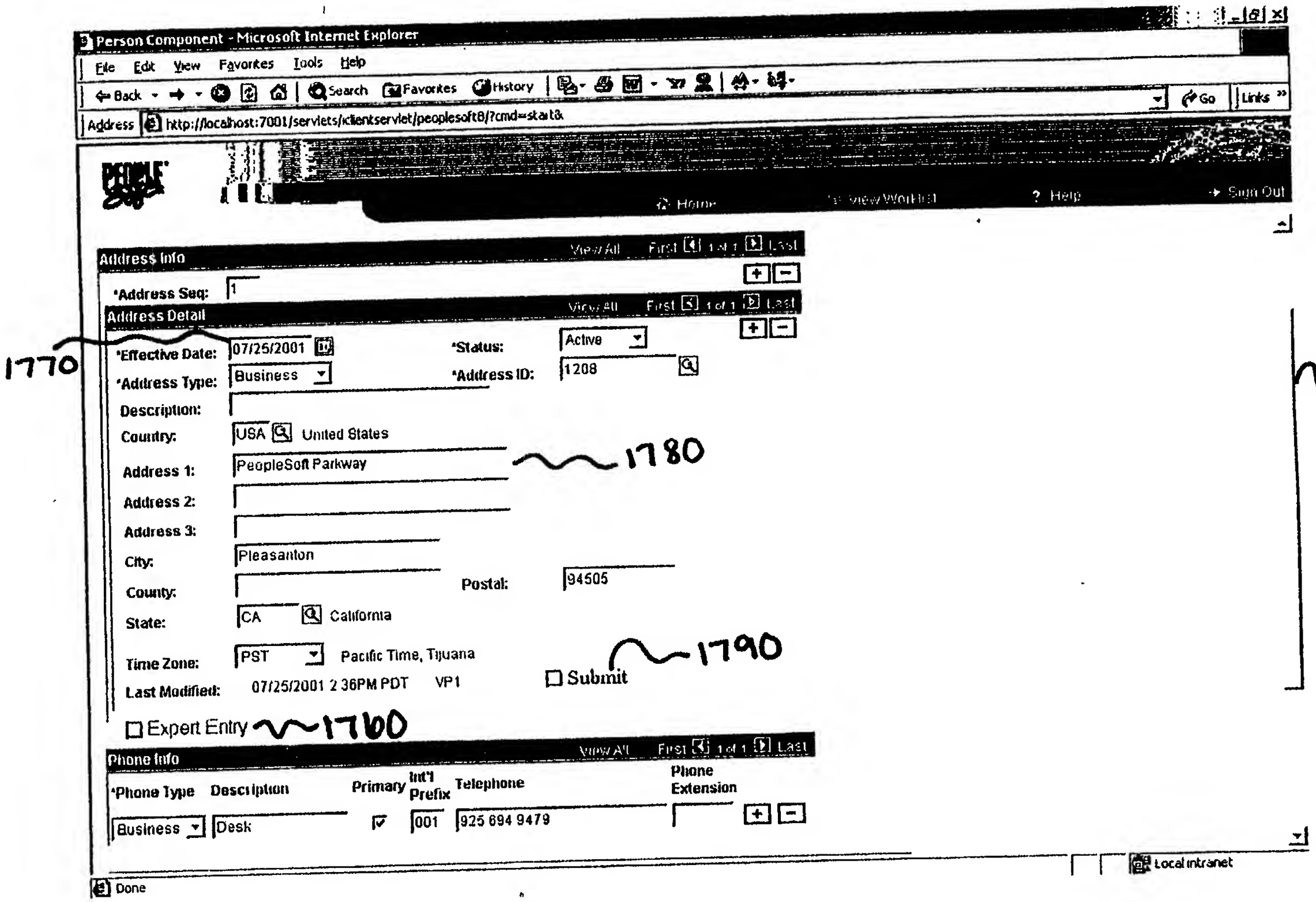

Component Properties
General
Use
Internet
Search Page
Primary Action
New
Search
Default Search Action:
Update/Display
Default Search/Lookup Type:
Basic
Advanced
Allow Action Mode Selection
Link To Access Add Page --
Message Set/Nbr:
124
62
Link To Access Search Page --
Message Set/Nbr:
124
63
Instructional Text --
Message Set/Nbr:
124
50
Multi-Page Navigation
Display Folder Tabs (top)
Display Hyperlinks (bottom)
Processing Mode
Interactive
Deferred
Allow Expert Entry
Toolbar
Selected Toolbar Actions:
Save
Return to List
Next in List
Previous in List
Next Page in Component
Previous Page in Component
Refresh
View WorkLis
Next in WorkList
Previous in WorkList
Add
Update/Display
Update/Display All
Correction
Disable Toolbar
OK
Cancel
275
1710
1720
1730
1740

Fig. 17A


Person Component - Microsoft Internet Explorer
File Edit View Favorites Tools Help
Back Search Favorites History Go Links
Address http://localhost:7001/servlets/iclientservlet/peoplesoft8/?cmd=start&
Home View Worklist Help Sign Out
Address Info View All First 1 of 1 Last
*Address Seq: 1
Address Detail View All First 1 of 1 Last
*Effective Date: 07/25/2001
*Status: Active
*Address Type: Business
*Address ID: 1208
Description:
Country: USA United States
Address 1: PeopleSoft Parkway
Address 2:
Address 3:
City: Pleasanton
County:
Postal: 94505
State: CA California
Time Zone: PST Pacific Time, Tijuana
Last Modified: 07/25/2001 2 36PM PDT VP1
Submit
Expert Entry
Phone Info View All First 1 of 1 Last
*Phone Type Description Primary Int'l Prefix Telephone Phone Extension
Business Desk 001 925 694 9479
Local intranet
Done
1770
1780
1790
1760

~255

FIG. 17B